#### **Maine Housing Resources include:**

**General Assistance** - General Assistance helps individuals and families to meet their basic needs, you may be eligible for General Assistance if you do not have the income or resources to meet your own basic needs. You can apply in person for General Assistance at your local municipal office. If you have further questions, please call 1-800-442-6003.

**211** – Be connected to local health and human service assistance. Dial 211 from any Maine phone or call 1-866-811-5695. You can also text your zip code to 898-211.

**Home To Stay/Emergency Housing Vouchers -** MaineHousing, in partnership with housing assistance agencies throughout the state, offers Housing Choice Vouchers through the Home to Stay Program for individuals and families who are homeless and seeking permanent housing.

Emergency Housing Voucher program is a unique program to help serve individuals and families in Maine who are experiencing or at risk of homelessness. The Emergency Housing Voucher (EHV) program is available through the American Rescue Plan Act (ARPA).

Stability Through Engagement Program / Tenant Based Rental Assistance (STEP / TBRA) - The STEP Program offers housing subsidy to facilitate the rapid re-housing of individuals and families that meet the HUD homeless status eligibility outlined in 42 USC § 11302 and participating in the Emergency Shelter and Housing Program (ESHAP). MaineHousing collaborates with local service providers to assist in access to and delivery of the program in their community.

The STEP Program is administered by MaineHousing's Housing Choice Voucher Department according to the Administrative Plan for the Stability Through Engagement Program (STEP) and Maine Rapid Re-Housing Tenant Based Rental Assistance Program (Maine TBRA).

**Shelter System Diversion Program** - This program will serve to divert people from entering the shelter system by helping them identify alternate housing solutions and connecting them to the services and financial assistance they need to remain stably housed.

Preble Street - Phone: 207-775-0026

**Preble Street – Rapid Re-Housing** - is a short-term, intensive, housing-focused intervention with three components: **housing identification**, **move-in support**, and **rent assistance**. Participants work with their Preble Street caseworker to create an individualized housing plan with the goal of obtaining a connection to permanent housing as quickly as possible.

**Preble Street – Veterans Housing Services** - assists Veterans and their families in finding and maintaining stable housing and works to end homelessness among Veterans throughout Maine. VHS has offices in Portland, Lewiston, and Bangor and helps Veterans in all 16 Maine counties.

Commonspace - Rapid Re-Housing - Phone 207-773-1956

**YMCA Men's Dormitory** - Founded in 1853 and incorporated in 1860, the Greater Portland Branch is among the oldest YMCAs in the US and the largest in Maine. From its inception, the Greater Portland Branch has had a housing program including our men's dormitory program and SRO residence. Call 207-874-1111, Ext 113 for more info.

**Local Community Action Agencies** - Community Action Agencies across the State provide a variety of services, including but not limited to, Rental/Mortgage Assistance, Food, Energy and Utility Bill Assistance, Water/Sewer Payment, Employment Training/Placement, Financial Management, and Temporary Shelter. – see List Below

#### Aroostook County Action Program P

PO Box 1116 771 Main Street

Presque Isle, ME 04769 Phone: (207) 764-3721 Toll Free: (800) 585-3053

Fax: (207) 768-3021

#### Community Concepts Inc - Lewiston Office

240 Bates Street Lewiston, Maine 04240 Phone: (207) 795-4065 Toll Free: (800) 866-5588 Fax: (207) 784-6882

1 ux. (207) 704 0002

#### Downeast Community Partners 🕪

248 Bucksport Road Ellsworth, Maine 04605 Phone: (207) 664-2424 Toll Free: (800) 828-7544 Fax: (207) 664-2430

## Kennebec Valley Community Action Program -

Waterville Office 🕪

101 Water Street Waterville, ME 04901 Phone: (207) 859-1500 Toll Free: (800) 542-8227 Fax: (207) 872-6747

# Kennebec Valley Community Action Program -

Augusta Office 🕪

Buker Community Center 22 Armory Street Augusta, Maine 04330 Phone: (207) 859-1500 Toll Free: (800) 542-8227 Fax: (207) 872-6747

# Penquis Community Action Program - Bangor Office

P.O. Box 1162 262 Harlow Street Bangor, Mane 04402 Phone: (207) 973-3500 Toll Free: (800) 215-4942 Fax: (207) 973-3699

#### Penquis Community Action Program - Dover-

Foxcroft Office 🕪

50 North Street

Dover-Foxcroft, Maine 04426 Phone: (207) 564-7116 Toll Free: (800) 215-4942

Fax: (207) 973-3699

## Penquis Community Action Program - Lincoln

Office 🗐

40A Main Street Lincoln , Maine 04457 Phone: (207) 794-3093 Toll Free: (800) 215-4942

Fax: (207) 973-3699

## Penquis Community Action Program - Rockland

Office P

315 Main Street Suite 205

Rockland, ME 04841 Phone: (207) 596-0361 Toll Free: (800) 215-4942 Fax: (207) 973-3699

#### Waldo Community Action Partners 🕪

P.O. Box 130 9 Field Street

Belfast, Maine 04915 Phone: (207) 338-3025 Toll Free: (800) 498-3025 Fax: (207) 930-7324

#### Western Maine Community Action

PO Box 200 20A Church Street East Wilton, Maine 04234 Phone: (207) 645-3764 Toll Free: (800) 645-9636

Fax: (207) 645-3270

#### York County Community Action Corp

6 Spruce Street Sanford, Maine 04073 Phone: (207) 324-5762 Toll Free: (800) 965-5762

Fax: (207) 490-5023

• MaineHousing - Section 8/HCV - Apply Online at <a href="https://www.affordablehousing.com/mainecwl">https://www.affordablehousing.com/mainecwl</a> or contact your local housing authority - see List Below

## Maine Centralized Section 8/HCV List of Participating Housing Authorities

#### **Auburn Housing Authority**

20 Great Falls Plaza,

P.O. Box 3037 Auburn, ME 04212-3037

Phone: 207-784-7351 Relay Service: 711

## **Augusta Housing Authority**

33 Union Street, Suite 3 Augusta, ME 04330 Phone: 207-626-2357 Relay Service: 711

#### **Bangor Housing Authority**

161 Davis Road Bangor, ME 04401 Phone: 207-942-6365 Relay Service: 711

#### **Bath Housing Authority**

80 Congress Avenue Bath, ME 04530 Phone: 207-443-3116 Relay Service: 711

#### **Biddeford Housing Authority**

22 South Street, P.O. Box 2287 Biddeford, ME 04005 Phone: 207-282-6537 Relay Service: 711

#### **Brewer Housing Authority**

15 Colonial Circle, Suite 1 Brewer, ME 04412 Phone: 207-989-7890 V/TDD: 207-989-9810

#### **Brunswick Housing Authority**

12 Stone Street,

P.O. Box A Brunswick, ME 04011

Phone: 207-725-8711 Relay Service: 711

## **Caribou Housing Agency**

25 High Street Caribou, ME 04736 Phone: 207-493-4234 Relay Service: 711

#### Fort Fairfield Housing Authority

18 Fields Lane

Fort Fairfield, ME 04742 Phone: 207-476-5771

Relay Service: 711

#### **Lewiston Housing Authority**

1 College Street Lewiston, ME 04240 Phone: 207-783-1423 Relay Service: 711

## **Maine State Housing Authority**

26 Edison Drive Augusta, ME 04330

Phone: 207-624-5789 or 1-866-357-4853

Relay Service: 711

#### **MDI & Ellsworth Housing Authorities**

80 Mount Desert Street,

P.O. Box 28

Bar Harbor, ME 04609 Phone: 207-288-4770 Relay Service: 711

#### The Housing Authority of the City of Old Town

358 Main Street, P.O. Box 404 Old Town, ME 04468 Phone:207-827-6151 Relay Service: 711

## **Portland Housing Authority**

14 Baxter Boulevard Portland, ME 04101 Phone: 207-773-4753 TDD: 207-447-2570

#### Presque Isle Housing Authority

58 Birch Street Presque Isle, ME 04769 Phone: 207-768-8231 Relay Service: 711

#### **Sanford Housing Authority**

17 School Street, P.O. Box 1008

Sanford, ME 04073 Phone: 207-324-6747 Relay Service: 711

#### **South Portland Housing Authority**

100 Waterman Drive, Suite 101 South Portland, ME 04106 Phone: 207-773-4140 Relay Service: 711

#### **Waterville Housing Authority**

88 Silver Street Waterville Maine 04901 Phone: 207-873-2155 Relay Service: 711

#### Westbrook Housing 30 Liza Harmon Drive Westbrook, ME 04092

Phone: 207-854-9779 Relay Service: 711

#### Van Buren Housing Authority

130 Champlain Street Van Buren, Maine 04785 Phone: 207-868-5441 Relay Service: 711

# **Emergency Shelters**

The shelters listed below provide emergency shelter. MaineHousing supports many of these shelters by providing funds to help with operating expenses and capital improvements. F

For more information on shelter funding, visit the Homeless Housing Program and Shelter Funding section of the <u>Homeless Initiatives</u> page on our website.

Agencies that provide Housing Navigation services only, and have no shelter facility are designated with two asterisks (\*\*) below.

Androscoggin

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Hope Haven Gospel Mission	General	207-783-6086	Lewiston
New Beginnings*	Youth	207-795-4070	Lewiston
Rumford Group Homes - Leeds Family Center*	Family	207-357-5561	Leeds
Rural Community Action Ministries*	Families	207-524-5095	Leeds
Safe Voices*	Domestic Violence	800-559-2927	Auburn
St. Martin de Porres Residence	General - Adults	207-786-4690	Lewiston

## Aroostook

Homeless Services of Aroostook - Sr. Mary O'Donnell Shelter*	General	207-764-4125	Presque Isle
Hope and Justice Project*	Domestic Violence	800-439-2323	Caribou, Houlton, Fort Kent
Maliseet Domestic Violence & Sexual Assault Program	Domestic Violence	207-532-6401	Houlton
The Northern Light House - Safe Harbor*	Youth	207-540-1522	Mars Hill

## Cumberland

City of Portland - Homeless Services Center*	General - Adults	207-761-2072	Portland
City of Portland Family Shelter*	Family	207-772-8339	Portland
Milestone*	Substance Abuse - Men	207-775-4790	Portland
Preble Street - Elena's Way*	General - Adults	207-775-0026	Portland
Preble Street - Florence House*	General - Women	207-699-4392	Portland
Preble Street - Joe Kreisler Teen Shelter*	Youth	207-775-0026	Portland
Tedford Housing – Family/Ind. Shelters	Family	207-729-1161	Brunswick
Through These Doors*	Domestic Violence	800-537-6066	Portland

## Hancock

H.O.M.E. Inc	General	207-469-7961	Orland
The Next Step - Ellsworth*	Domestic Violence	800-315-5579	Ellsworth

## Kennebec

Kennebec				
Bread of Life Ministries*	General	207-626-3479	Augusta	
Family Violence Project*	Domestic Violence	877-890-7788	Augusta	
Mid-Maine Homeless Shelter*	General	207-872-8082	Waterville	
Knox				
Knox County Homeless Coalition - Hospitality House*	General	207-593-8151	Rockport	
New Hope for Women**	Domestic Violence	800-522-3304	Rockland	
Oxford				
Rumford Group Homes – Family Centers	General	207-357-5561	Rumford	
Rumford Group Homes - Norway Family Center*	Women & Children	207-357-5561	Norway	
Penobscot				
Bangor Area Homeless Shelter*	General	207-947-0092	Bangor	
Partners for Peace*	Domestic Violence	800-863-9909	Bangor	
Preble Street- Hope House*	General - Adults	207-217-6713	Bangor	
Shaw House*	Youth	207-941-2874	Bangor	
The Shepherd's Godparent home	Pregnant Women	207-949-2273	Bangor	
Somerset				
Family Violence Project*	Domestic Violence	877-890-7788	Somerset County	
New Hope Shelter	Women and Children	207-643-6015	Solon	
Sheltered By Jesus	General - Adults	207-474-8833	Skowhegan	
Washington				
Passamaquoddy Peaceful Relations	Domestic Violence	877-853-2613	Pleasant Point	
The Next Step - Machias*	Domestic Violence	800-315-5579	Machias	
York				
Caring Unlimited*	Domestic Violence	800-239-7298	Sanford	
York County Shelter Programs, Inc Family Shelter*	General	207-324-1137	Sanford	
York County Shelter Programs, Inc Individual Shelter*	General	207-324-1137	Alfred	

## **Maine's Coordinated Entry System (CES)**

## What is Coordinated Entry?

Coordinated Entry is a "consistent, streamlined process for accessing the resources available in the Maine Continuum of Care (MCoC) homeless crisis response system."

Through coordinated entry, the MCoC ensures that housing resources and supportive services are used as efficiently and effectively as possible. This is done by assessing households experiencing homelessness quickly and uniformly to connect them to the best available housing resource whenever possible.

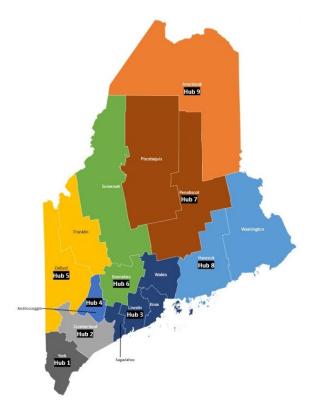
In order to accomplish this across such a vast geography, Coordinated Entry will operate locally within the state's Service Hub structure. Maine has a total of 9 Service Hub areas, each covering one or more counties. Some towns are assigned to Hubs outside their county where that made more sense in terms of access to resources.

- Hub 1: York
- Hub 2: Cumberland
- Hub 3: **Midcoast** (Sagadahoc, Knox, Lincoln, and Waldo Counties, Brunswick and Harpswell)
- Hub 4: Androscoggin
- Hub 5: **Western** (Oxford and Franklin Counties and the Towns of Livermore and Livermore Falls)
- Hub 6: Central (Somerset and Kennebec)
- Hub 7: **Penguis** (Penobscot and Piscataguis)
- Hub 8: **Downeast** (Washington and Hancock)
- Hub 9: Aroostook

#### **PLEASE NOTE:**

- Once accessed, your name will go on a regional byname prioritization list, and as resources become available, the HUB will refer eligible individuals with the highest need to our program.
- If and when you are referred, you will be asked to fill out our program application, which we can

provide guidance on completing. Until we have resources, and you are referred by the Hub, please do not submit an application as we will be unable to process it and it will be returned.



#### Here is a list of some, not all of the access points throughout the state.

- Some Access Points are only able to offer assessments for individuals that are already accessing their services. If you are already connected with one of the shelters or agencies below, please follow up with them to be assessed.
- If you are having trouble connecting with an Access Point to get assessed, please contact 211.

#### Hub 1 - York County

Caring Unlimited Domestic Violence Shelter York County Shelter Programs Adult and Family Shelters

The Opportunity Alliance – PATH York County Community Action Corp.

#### **Hub 2 – Cumberland County**

City of Portland Shelters
Milestone Recovery Emergency Shetler
Preble Street
Through These Doors DV Shelter
The Opportunity Alliance – PATH
Commonspace – Peer Support

#### Hub 3 - Midcoast

Homeworthy (formerly Knox County Homeless Coalition) Tedford Housing Adult and Family Shelters KBH – PATH Waldo CAP

## **Hub 4 – Androscoggin County**

New Beginnings Emergency Shetler Rumford Group Homes - Leeds KBH – PATH Safe Voices Shelter Lewiston Housing Authority

#### Hub 5 – Western Maine

Crossroads Case Management Rumford Group Homes Shelters WMCA - Western Maine Community Action KBH – PATH

#### Hub 6 - Central Maine

Crossroads Case Management Bread of Life Minitries Emergency Shetler Family Violence Project DV Shelters Kennebec Valley CAP

#### Hub 7 - Penguis

Bangor Area Homeless Shelter City of Bangor Outreach Preble Street Wabanaki Public Health CHCS - PATH

#### Hub 8 - Downeast

HOME, Inc Shelters CHCS – PATH Next Step DV Shelter

#### Hub 9 - Aroostook

Homeless Services of Aroostook ACAP Hope and justice Project Shelters